



Tyddyn Isaf

Camping & Caravan Park - Est. 1946

Tyddyn Isaf Camping & Caravan Park Accessibility Statement

1. Introduction

Tyddyn Isaf Camping & Caravan Park is a family run park located on the north-east coast of Anglesey. We offer privately owned holiday homes, seasonal pitches for touring caravans, and holiday pitches for tents, touring caravans, motorhomes and campervans.

We have endeavoured to improve the accessibility of the site and facilities to meet the full range of our visitor's needs so that everyone can truly enjoy their stay with us at Tyddyn Isaf Camping & Caravan Park.

Our aim is to help in any way that we can - if you require any assistance whilst planning your visit, or during your stay, then please do ask any member of our family or staff.

2. Pre Arrival

A copy of this access statement is available in large print and via post, fax or email upon request.

We have an extensive website with pictures of the park and its facilities.

Enquiries can be made online or by email, telephone or by post.

Bookings can be made by online or via telephone.

Our staff are always happy to discuss our facilities and your concerns even before a booking is made, please do not hesitate to ask.

We are happy to try and accommodate pitch requests for example, if you wish to reserve a pitch as near as possible to the toilet block.

3. Arrival

We have security barriers at our main entrance.

Initial access to the park can be obtained by contacting reception using the intercom located on the drivers side of your vehicle or by telephone. Access can also be obtained by using a PIN code or a manual key fob.

The entrance booth has ramped access and is accessible to a wheelchair user.

We have a roving reception and personally meet and greet each guest on arrival.

4. Grounds and Pitches

The park is large and spacious; the distance from the main entrance path to the beach at the bottom of the park is 550 metres.

Tyddyn Isaf slopes from the main entrance to the path to the beach. The slope can be as steep at 10% (1 in 10) but is generally about 5% (1 in 20).

Hedgerows divide the park into small discrete areas.



We have a combination of all-weather pitches and grass pitches.

Our all-weather pitches are topped with a rounded pea-shingle and guests are advised that they will need rock pegs and may prefer to use a double ground sheet. The majority of these pitches are accessed over grass, however a small number have road access.

Some of our all-weather pitches have a fresh water tap, and a grey water drainage point. They all have a 16 A electric hook-up point.

Our grass pitches also have a 16 A electric hook-up.

Parking at your pitch is allowed for a maximum of two vehicles, or one vehicle and one boat or one trailer.

Assistance in pitching is available if required.

Tarmacadam roads service all parts of the park and speed ramps are placed every 50 metres.

The speed limit on the park is 10 mph for the safety of our guests.

Assistance dogs are permitted in all areas of the park and facilities.

All dogs (except for those listed under the Dangerous Dogs Act 1991) are permitted on the park as long as they are kept on a short lead and cleared up after immediately.

The public areas are well illuminated at night.

There is a large children's play area which spans across a rolling hillside.

There are numerous water points, chemical toilet disposal points and fire points on the park. These are no more than 50 metres away from any pitch and are adjacent to roads.

There is a central refuse and recycling station located adjacent to the main entrance.

5. Beach Footpath

The path to the beach is 1200 mm wide, relatively flat with access through two gates. There is 800 mm clearance between the gate posts and the path is 130 metres long. The surface is compact 20 mm clean stone.

The inner gate is controlled using a manual key fob, which is issued on arrival.

6. Main Building (Shop and Take-away)

The main building has a large tarmacadam car park.

Access to the main building is directly from the car park using steps or using a ramped path of 1 in 20 slope. Double doors open to 1800 mm wide.

The shop and take-away collection point are fully accessible by wheelchair.

The patio area outside this building, and the garden beach huts are fully accessible by wheelchair and guests are welcome to enjoy their take-aways in these locations.

An intercom to contact the staff during quiet periods and out of hours is at an accessible level at the main entrance door. In mid and high season the shop is stocked with basic supplies e.g. gas, milk, bread, drinks, sweets, ice creams, beach items, sanitary items etc.



7. Information Centre

An unmanned tourist information centre is located in the centre of the park.

An intercom to contact staff is available in this building. It can also be used to contact emergency services by calling 9 9 9.

Telephone numbers for the local doctor, vets, and 24-hour emergency contacts are displayed in the information centre and on notice boards around the park.

8. Toilet & Washing Facilities

The park has three toilet blocks. All of our camping and touring pitches are within 200 m of the nearest toilet and shower block.

All toilet blocks have ramped access and no steps.

All of the showers have an unlimited hot water supply.

Our lower toilet and shower block is located in the lower park, and has a greater number of showers and toilets. It also has a baby bath in the ladies and is heated. This block is within 275 m of all camping and touring pitches.

The lower toilet block has separate ladies, gents and shower cubicles and is clearly marked.

The upper toilet and shower block is within 275 m of all camping and touring pitches.

The upper toilet and shower block is located behind the main building and is fully accessible by wheelchair. This block offers a large family shower / wet room with grab rails and a shower seat; and baby changing facilities.

The central toilet block and shower block has full under floor heating and automatic lighting. It has 3 large shower rooms, 5 toilets, 2 urinals, a baby bath and baby change facilities. It has one fully accessible toilet. Benches are provided in each shower room, however these can be removed on request should more space be required for wheelchair access.

Dishwashing facilities are available in the lower and central facility blocks.

9. Laundry Facilities

The laundry room has one washing machines and one dryer. The laundry machines are top loaders and are coin operated.

An iron and an ironing board is available on request.

10. Gym

The gym is accessible via ramped access and entry is via a sliding door using a coded key fob.

The gym has two toilets and two showers which are wheelchair accessible.

The gym has a range of free weights and a selection of LifeFitness cardio equipment.

There is a defibrillator located in a locked cabinet outside the gym door. Any staff member can provide you with the code if required. The emergency services will also be able to provide you with the code.



11. Public Transport & Taxis

Tyddyn Isaf is 0.5 miles from the nearest bus stop and is accessed by a country lane.

There are also several taxi services available however these must be booked in advance.

12. Future Work

We are currently in the process of relocating our upper toilet and shower block. The new facility will provide additional toilets, showers, and dishwashing facilities as well as a fully accessible bathroom.

Guest feedback and suggestions are always warmly received.

13. Customer Service

We can't promise that Tyddyn Isaf Camping and Caravan Park will suit everybody, but we are pleased to discuss your individual needs with you.

Please Contact Us and we will be pleased to talk to you personally on the phone or you can email us with your queries.

If you feel you need help at any time during your visit, please mention this to any of our staff who will be delighted to offer assistance.

We have tried to be as accurate and as thorough as possible when describing our park and facilities in this access statement; however, if it does not answer your particular question or if you require any further information regarding our site and facilities please do not hesitate to contact us.

For specific requirements on accessibility please email mail@tyddynisaf.co.uk or call 01248 410203.